riteSCAN®
CREDENTIAL MANAGER GUIDE

VERSION 6.51.X.X

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riteSCAN® Credential Manager Guide

Version 6.51.X.X and higher

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1 Welcome

Welcome to the riteSCAN Credential Manager Guide. This document provides the information that will help you configure the riteSCAN Login Screen.

2 Credential Manager Overview

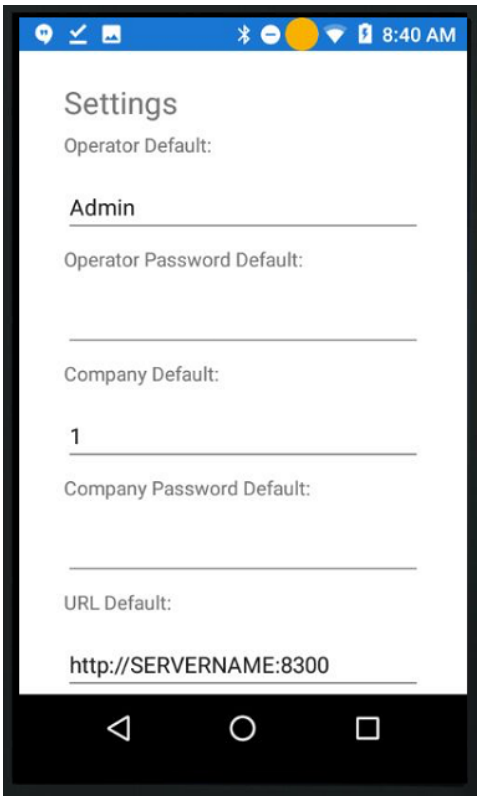
The riteSCAN Login Screen can be configured to display default credentials and lock certain fields to prevent editing. This guide will help you configure the riteSCAN Login Screen using the Credential Manager Utility.

3 Android Devices

3.1 Setting up Default Credentials

Default Credentials can be setup on Android devices by clicking the Menu icon:

Next, select Settings and fill in the defaults to use. Click the back button when finished and the defaults will appear.

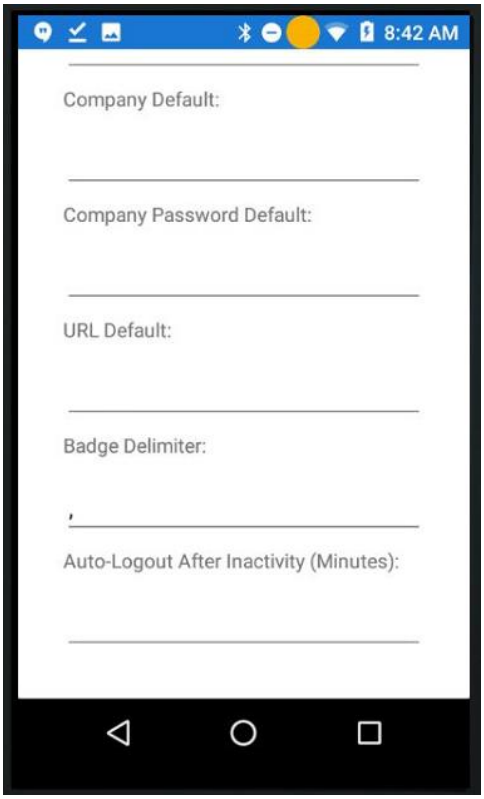


3.2 Using Smart Scan at Login (ID Badges)

Smart Scan barcodes can be setup on Android devices by clicking the Menu icon:

Next, select Settings and fill in the Badge Delimiter. In the screen shot below a comma was used. Click the back button when finished and the defaults will appear if any are setup.

For the example shown below if a comma is used for the Badge Delimiter the format for the data in the barcode would be: Operator,OperatorPassword,Company,CompanyPassword



4 Windows, Windows Mobile, Windows CE Devices

4.1 Opening the Credential Manager Application

The Credential Manager Utility can be found in the install directory of the riteSCAN Windows Client.

The default location is:

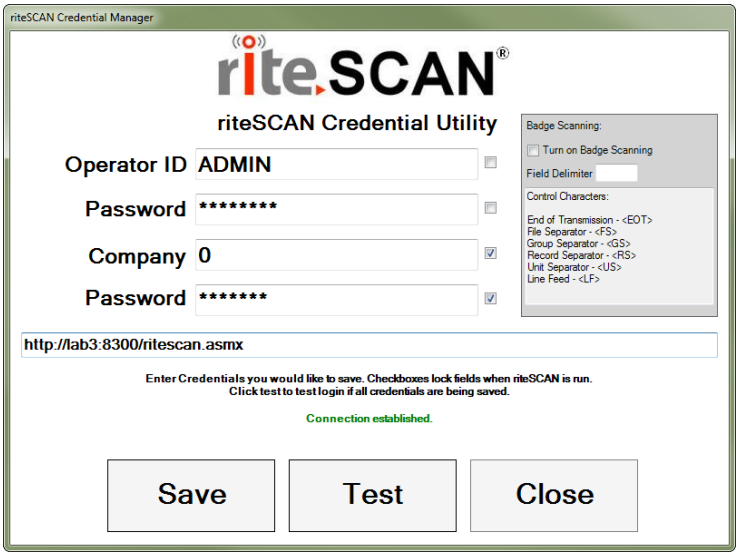
C:\Program Files (x86)\riteSOFT\riteSCAN Windows Client\ritescanCredentialManager.exe

4.2 Setting up Default Credentials

The Credential Manager Utility displays a screen that looks similar to the riteSCAN Login Screen. The four fields present at login (Operator ID, Operator Password, Company, and Company Password) have representations in the Credential Manager.

To set default text for a field simply enter the data into the appropriate field. Check the checkbox next to a field to lock the field and prevent it from being edited at login time. If all credentials are being saved (all four fields), you may press test to see if the credentials are valid. Click Save to save the settings and produce the Cred.txt file (see section below for where to place this file).

To define a default URL or a list of valid URL's please refer to the riteSCAN Administration Guide.

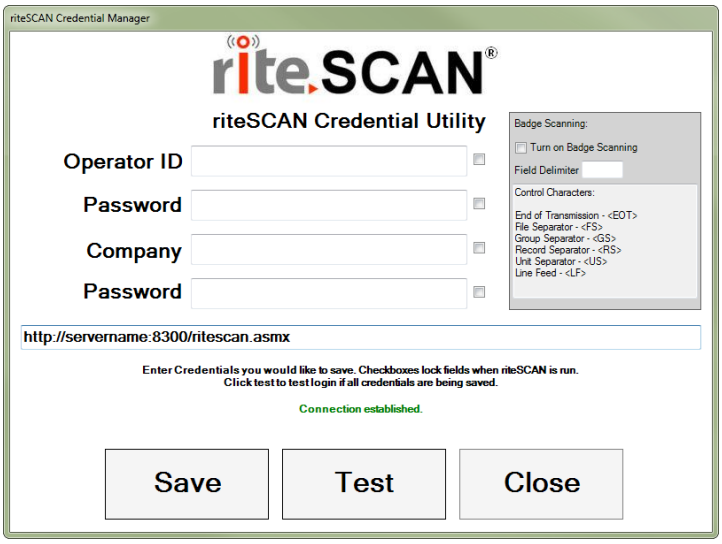


4.3 Using Smart Scan at Login (ID Badges)

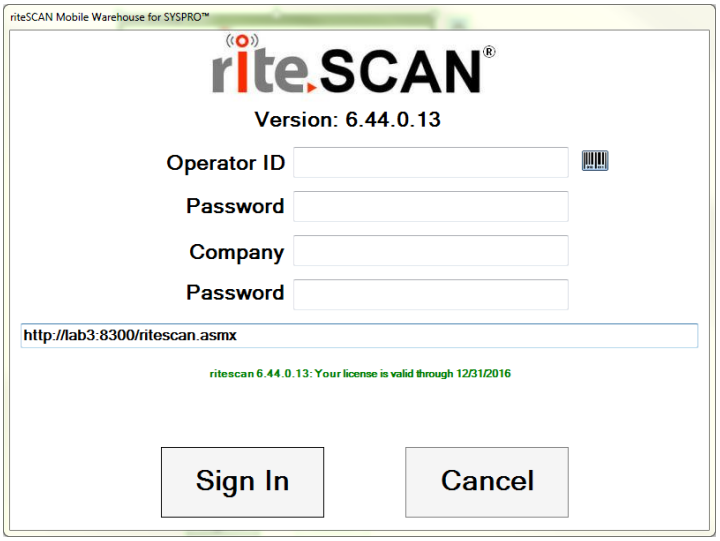
Smart Scan can be used at login. The format is a sequential format comprised of four items (Operator ID, Operator Password, Company ID, Company Password).

To turn on the ability to scan in the login screen, check the box to "Turn on Badge Scanning" and specify a delimiter in the Field Delimiter box. The delimiter can be any character, but the delimiter cannot appear in the actual data (e.g. the Operator ID).

NOTE: You CANNOT use the Carriage Return character as a delimiter. The available Control Characters are listed and can be used if needed. A comma is the most common delimiter used.



Once you have turned on the Badge Scanning feature and placed the Cred.txt file (see section below), a barcode icon will appear next to the Operator ID field. When clicked, a Smart Scan Prompt will appear for you to scan your ID Badge (barcode) into. The information will be entered into the appropriate fields.



NOTE: If you wish to leave a field blank (such as the password for the Operator) leave no characters between the delimiter in the appropriate place. For Example, here is the data for an ID badge with blank passwords (User ADMIN, company 1) using the "," character as a delimiter: **ADMIN,,1,**

4.4 Placing the Cred.txt file

After pressing Save, a folder containing the newly generated cred.txt file will open. Place the cred.txt file in the install directory of the riteSCAN client (CE, Windows Mobile, Windows Client) to start using the default credentials and Smart Scan settings at login.

Default directories:

Windows Client: C:\Program Files (x86)\riteSOFT\riteSCAN Windows Client\

Windows Mobile 6.5: \Program Files\riteSOFT\riteSCAN Handheld Client 6.5\

Other mobile operating systems will be similar to the WM 6.5 path above but will be slightly different.

Note: Even though the Credential Manager only installs with the Windows Client, the cred.txt file will work on any riteSCAN client whether a handheld device or a Windows PC.

5 Additional Help and Support

If you need additional assistance, we are here to help! Visit our support portal or contact our support team.

- Product Downloads, Documentation, Knowledge Base, and How-To Articles are available at https://ritesoft.freshdesk.com/support/home

- Email our support team at ritescan@ritesoft.com or call us at 1-320-252-6830, ext. 885 or 1-866-580-7483.